NHS PEDC Pharmacy Technician & Pharmacy Support Staff Group
&
The Association of Pharmacy Technicians UK

Education & Training Programmes to Support Foundation, Advanced and Extended Roles for Pharmacy Technicians

Final Version: January 2013
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Introduction

This document has been developed by the NHS Pharmacy Education and Development Committee (PEDC) and the Association of Pharmacy Technicians UK (APTUK) as a resource to help support career development and progression for pharmacy technicians within the NHS. The aim of the development was to scope post qualification courses and bring these together in one document.

It is important to note that information relating to all the training programmes within this document are for signposting purposes only. Inclusion within the document does not carry an endorsement or any form of Quality Assurance by NHS PEDC or APTUK.

Target Audience

Post-registration Pharmacy Technicians

Purpose

- To provide examples of opportunities available to registered pharmacy technicians
- To signpost to development resources
- To illustrate how specific pharmacy education and training programmes link to roles and pharmacy services
- To provide information to MPC: Work stream II
### Table 1: National Agenda for Change Profiles for Pharmacy

<table>
<thead>
<tr>
<th>Band 2/3 Pre-Registration Trainee Technician</th>
<th>Band 4</th>
<th>Band 5</th>
<th>Band 6</th>
<th>Band 7</th>
<th>Band 8a and above</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Profile Label</strong></td>
<td>Pharmacy Support Worker / higher level</td>
<td>Pharmacy Technician Higher Level (Pharmacy)</td>
<td>Pharmacy Technician Specialist</td>
<td>Pharmacy Technician Team Manager</td>
<td>Professional Manager (Clinical/Technical Improvements &amp; Development)</td>
</tr>
<tr>
<td><strong>Job statement</strong></td>
<td>Undertakes duties in support of Pharmacists e.g. packing &amp; supply of drugs and medicines to wards &amp; departments, production of sterile &amp; other products, including chemotherapy products.</td>
<td>Dispenses and issues prescriptions; undertakes duties in relation to the manufacture of pharmacy products</td>
<td>Dispenses and issues prescriptions</td>
<td>Provides and co-ordinates technical pharmacy services to a specialist area or service</td>
<td>Manages the provision of a technical pharmacy service</td>
</tr>
<tr>
<td></td>
<td>Undertakes clerical duties</td>
<td>Provides straightforward advice to patients/carers on pharmaceutical products and further supplies</td>
<td>Provides straightforward advice to patients/carers on pharmaceutical products and further supplies</td>
<td>Trains and assesses technical support staff, may manage team or service</td>
<td>Manages staff, including recruitment, appraisal, CPD, performance</td>
</tr>
<tr>
<td></td>
<td>Carries out reception duties in pharmacy, including handing over medication to patients.</td>
<td>Undertakes day to day supervision of pharmacy technicians, support workers</td>
<td>Undertakes day to day supervision of pharmacy technicians, support workers</td>
<td>Checks dispensed prescriptions, pharmaceutical production</td>
<td>Responsible for policy &amp; service development</td>
</tr>
<tr>
<td></td>
<td>Trains, supervises work of pharmacy support workers</td>
<td>Supervises, trains, coaches pharmacy support workers, pre registration trainee technicians</td>
<td>Supervises, trains, coaches pharmacy support workers, pre registration trainee technicians</td>
<td>May hold accreditation for checking dispensed prescriptions of others</td>
<td>Accountable for service delivery liaises with other agencies as appropriate</td>
</tr>
<tr>
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<td>Responsible for budget &amp; physical resources</td>
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</tbody>
</table>
### Table 2: Suggested Career Pathway and roles for Pharmacy Technicians

NB: These bandings are illustrative only. The banding of specific jobs depends on local responsibilities and duties and is a matter for local decision.

<table>
<thead>
<tr>
<th>BTEC/NVQ3 entry</th>
<th>Secondary education</th>
<th>Further Education</th>
<th>Higher Education</th>
<th>Occupational Experience (ATO.sATO)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Band 2/3 Pre-Registration Trainee Technician</td>
<td>Band 4 Pharmacy technician</td>
<td>Band 5 Pharmacy Technician Higher</td>
<td>Band 6 Pharmacy Technician Specialist</td>
<td>Band 7 Pharmacy Technician Team Manager</td>
</tr>
<tr>
<td>Band 8a and above Pharmacy Support Worker higher level</td>
<td>Dispensary Duties</td>
<td>Dispensary Management</td>
<td>Operational management</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Band 4</th>
<th>Band 5</th>
<th>Band 6</th>
<th>Band 7</th>
<th>Band 8a and above</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pharmacy technician</td>
<td>Pharmacy Technician Higher</td>
<td>Pharmacy Technician Specialist</td>
<td>Pharmacy Technician Team Manager</td>
<td>Professional Manager</td>
</tr>
<tr>
<td>Dispensary Duties</td>
<td>Dispensary Management</td>
<td>Operational management</td>
<td></td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Dispensary Duties</th>
<th>Dispensary Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ward Based Medicines Management Work</td>
<td>MMT Lead</td>
</tr>
<tr>
<td>Technical Services</td>
<td>TS Lead</td>
</tr>
<tr>
<td>Distribution Duties</td>
<td>Distribution Lead</td>
</tr>
<tr>
<td>Medicines Information</td>
<td></td>
</tr>
<tr>
<td>Clinical Trials Work</td>
<td>Clinical Trials Supply Lead</td>
</tr>
<tr>
<td>Service Strategy, Workforce Planning, Financial Accountability</td>
<td></td>
</tr>
<tr>
<td>QA Duties</td>
<td>QA Lead</td>
</tr>
<tr>
<td>IA IV Education Lead</td>
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<tr>
<td>Specialist clinical roles e.g. mental health</td>
<td></td>
</tr>
<tr>
<td>Procurement</td>
<td>Procurement Lead</td>
</tr>
<tr>
<td>Chief Pharmacy Technician/ Operation manager</td>
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</tbody>
</table>
The following tables contain a list of training resources relevant to the specific roles within different areas of pharmacy that are available nationally and within the different regions. This information has been provided by local and regional training providers however the list is not exhaustive and there may be other NHS and non-NHS training providers offering support to pharmacy technician roles in the form of day courses through to foundation degree programmes. The training provisions listed may be accessed through professional registration, online, CD-ROM and in a workshop/workbook approach.

For the purposes of this document, the areas of pharmacy included have been categorised as follows:

- **Patient Services**
  - Dispensary
  - Medicines Management
  - Distribution

- **Specialist**
  - Medicines Information
  - Clinical Trials
  - Clinical care pathways specialist roles
  - Procurement
  - Senior/operations Management

- **Technical Services**
  - Aspetics
  - Manufacturing
  - Radiopharmacy
  - QA/QC

- **Specialist – Education & Training**
  - Education & Training
  - S/NVQ
  - Internal Quality Assurance
### Table 4: Signposting

<table>
<thead>
<tr>
<th>Pharmacy Technician Job Roles</th>
<th>Dispensary pharmacy technician</th>
<th>Accuracy Checking pharmacy technician (ACPT)</th>
<th>Dispensary Manager</th>
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<th>Medicines Management lead pharmacy technician</th>
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**Scotland**
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<tr>
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<tr>
<td>Training Provision</td>
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<tr>
<td>Yorkshire &amp; Humber</td>
<td>Within Y&amp;H Medicines Management - module commissioned from University of Huddersfield (20 credits level 4) <a href="http://www.hud.ac.uk/courses/2013-14/part-time/undergraduate/continuing-professional-development-for-pharmacy-technicians/">http://www.hud.ac.uk/courses/2013-14/part-time/undergraduate/continuing-professional-development-for-pharmacy-technicians/</a></td>
<td>Y&amp;H ACPT Scheme includes Y&amp;H Accuracy Checking - module commissioned from University of Huddersfield (20 credits level 4) <a href="http://www.hud.ac.uk/courses/2013-14/part-time/undergraduate/continuing-professional-development-for-pharmacy-technicians/">http://www.hud.ac.uk/courses/2013-14/part-time/undergraduate/continuing-professional-development-for-pharmacy-technicians/</a></td>
<td>Formal management training as across - nationally available. CPD4Managers study days (Y&amp;HPDU) <a href="http://www.medslearning.leeds.ac.uk/pages/courses/courses_events_days.html">http://www.medslearning.leeds.ac.uk/pages/courses/courses_events_days.html</a></td>
<td>MedsLearning MMT Modules as part of Y&amp;H MMT Scheme - plus Y&amp;H CPD, ACT, Medicines Management - modules commissioned from University of Huddersfield (= UPK 60 credits level 4)</td>
<td>Y&amp;H MMT Scheme, as above Mentor Training Course &amp; workbook <a href="http://www.medslearning.leeds.ac.uk/pages/meds_management/meds_management.htm">http://www.medslearning.leeds.ac.uk/pages/meds_management/meds_management.htm</a></td>
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<td>Patient Services</td>
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**NHS South East (Kent, Surrey & Sussex Deanery Pharmacy)**

- **Dispensary pharmacy technician**
  - ACPT Scheme (meets national approval)
    - [www.ksspharmacy.nhs.uk/registered-staff/accreditation/acpt/](http://www.ksspharmacy.nhs.uk/registered-staff/accreditation/acpt/)
  - Practice Supervisor Accreditation

- **Accuracy Checking pharmacy technician (ACPT)**
  - ACPT Scheme (meets national approval)
    - [www.ksspharmacy.nhs.uk/registered-staff/accreditation/acpt/](http://www.ksspharmacy.nhs.uk/registered-staff/accreditation/acpt/)
  - Practice Supervisor Fast Track course

- **Dispensary Manager**
  - Medicines Management Accreditation

- **Ward based pharmacy technician (Medicines Management - MM)**
  - Practice Supervisor Accreditation

- **Medicines Management lead pharmacy technician**
  - Practice Supervisor Fast Track course
## Patient Services

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</table>
| **NHS East of England (Norfolk, Suffolk & Cambridgeshire)** | Dispensing Accuracy Scheme Medicines Related Patient Consultation Skills Course | EoE (NSC) ACPT Scheme (meets national ACPT Framework and Guidelines) | MM Skills Accreditation Programme:  
  - PODs  
  - Supply | MM Skills Accreditation Programme:  
  - PODs  
  - Supply |                              |                      | |
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<td><strong>Training Provision</strong></td>
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<td>NICPLD ACPT Programme</td>
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<tr>
<td><strong>Northern Ireland</strong></td>
<td>NICPLD Medicines Management Programmes: PODs, ISPM, Drug History Taking</td>
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<tr>
<td>NICPLD Mentor training</td>
<td>NICPLD Medicines Management Programmes: PODs, ISPM, Drug History Taking</td>
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<tr>
<td>NICPLD Mentor training for all MM programmes</td>
<td>In house training</td>
<td>The Beeches Management Training Certificate (NVQ Level 4)</td>
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[https://www.nicpld.org/courses/techAccred/acpt/index.asp](https://www.nicpld.org/courses/techAccred/acpt/index.asp)

[https://www.nicpld.org/courses/techAccred/pod/index.asp](https://www.nicpld.org/courses/techAccred/pod/index.asp)

The Association of Pharmacy Technicians UK

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**East & South East Specialist Pharmacy Services**

- **Introduction to Stock Control (Storekeepers)**
  - [www.lpet.nhs.uk/ProfessionalDevelopment/LearningEventsandCourses/SpecialistPharmacyServicesLearningEvents.aspx](http://www.lpet.nhs.uk/ProfessionalDevelopment/LearningEventsandCourses/SpecialistPharmacyServicesLearningEvents.aspx)

- **Ordering & Invoicing**
  - [www.lpet.nhs.uk/ProfessionalDevelopment/LearningEventsandCourses/SpecialistPharmacyServicesLearningEvents.aspx](http://www.lpet.nhs.uk/ProfessionalDevelopment/LearningEventsandCourses/SpecialistPharmacyServicesLearningEvents.aspx)
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<tr>
<td><strong>Wales WCCPE</strong></td>
<td>e-learning pack - Introduction to Dispensing</td>
<td>ACPT programme: e-learning + face to face</td>
<td>Leadership and Management of Pharmacy Practice course (LAMPP)</td>
<td>Medicine Management programme</td>
<td>Introduction to Education and Training - includes mentoring</td>
<td>In-house training</td>
<td>Annual CPD Symposium</td>
</tr>
<tr>
<td><strong>North East Pharmacy Education and Training Office</strong> (based at Newcastle Upon Tyne Hospitals NHS Foundation Trust)</td>
<td>Hospital Pharmacy Management Development Programme</td>
<td>Accuracy Checking Pharmacy Technician programme (meets national framework)</td>
<td>Hospital Pharmacy Management Development Programme</td>
<td>Medicines management Programme Module 1 - (PODs) Module 2 - Ordering medication Module 3 - Medicines Reconciliation (meets national framework)</td>
<td>Medicines management Programme Module 1 - (PODs) Module 2 - Ordering medication Module 3 - Medicines Reconciliation</td>
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<tr>
<td>Other Providers</td>
<td>CPPE learning programmes <a href="http://www.cppe.ac.uk">www.cppe.ac.uk</a></td>
<td>Skills for Health NOS-Pharm 28 <a href="https://tools.skillsforhealth.org.uk/competence_search/">https://tools.skillsforhealth.org.uk/competence_search/</a></td>
<td>In house HR training/ CPPE <a href="http://www.cppe.ac.uk/">www.cppe.ac.uk/</a> local college/ university e.g. ILM <a href="http://www.i-l-m.com/">http://www.i-l-m.com/</a></td>
<td>Skills for Health NOS-Pharm 29,30 <a href="https://tools.skillsforhealth.org.uk/competence_search/">https://tools.skillsforhealth.org.uk/competence_search/</a></td>
<td>In house HR training / Local Universities / ILM <a href="http://www.i-l-m.com/">www.i-l-m.com/</a></td>
<td>In house training</td>
<td>In house HR training/ILM <a href="http://www.i-l-m.com/">www.i-l-m.com/</a></td>
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<td>Chartered Institute of Purchasing and Supply (CIPS) Level 4 via CIPS approved centres <a href="http://www.cips.org/">http://www.cips.org/</a></td>
</tr>
</tbody>
</table>
## Technical Services

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<thead>
<tr>
<th>Pharmacy Technician Job Roles</th>
<th>Aseptics pharmacy technician (CIVAS/Cytos/PN)</th>
<th>Aseptics lead technician (CIVAS/Cytos/PN)</th>
<th>Manufacturing technician</th>
<th>Manufacturing lead technician</th>
<th>Radiopharmacy technician</th>
<th>Radiopharmacy lead technician</th>
<th>QA/QC pharmacy technician</th>
<th>QA/QC lead pharmacy technician</th>
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<td><strong>South West Medicines Information &amp; Training</strong></td>
<td>SW Pre &amp; In process checking Scheme (meets national framework standards) <a href="http://www.swmit.nhs.uk/PIPCAseptic.htm">http://www.swmit.nhs.uk/PIPCAseptic.htm</a></td>
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<td>Yorkshire &amp; Humber</td>
<td>NHS TSET Aseptic Processing Study day and online program <a href="http://www.medslearning.leeds.ac.uk/pages/interactive/aseptic.html">http://www.medslearning.leeds.ac.uk/pages/interactive/aseptic.html</a> Pre &amp; In process checking Leeds APDM and ASfM <a href="http://www.engineering.leeds.ac.uk/short-courses/pharmaceutical/index.shtml">http://www.engineering.leeds.ac.uk/short-courses/pharmaceutical/index.shtml</a></td>
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<td><strong>Northern Ireland</strong></td>
<td>NICPLD Pre &amp; In-process aseptic checking <a href="https://www.nicpld.org/courses/techAccred/pip/index.asp">https://www.nicpld.org/courses/techAccred/pip/index.asp</a></td>
<td>Pre and In-process Mentor programme The Beeches Management Certificate (NVQ Level 4)</td>
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### East & South East Specialist Pharmacy Services

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<td>Advanced Aseptics</td>
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<td>North East Pharmacy Education and Training Office (based at Newcastle Upon Tyne Hospitals NHS Foundation Trust)</td>
<td>Pre-Process’ and ‘Final Accuracy’ Checking within Aseptic Services for Pharmacy Technicians</td>
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<td>Hospital Pharmacy Management Development Programme</td>
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<td>Other Providers</td>
<td>NHS TSET Aseptic Processing</td>
<td>Aseptic Preparation &amp; Dispensing of Medicines/ Aseptic Services for Managers - short courses</td>
<td>Open Business and Technical College.</td>
<td>C&amp;G Process Technology (full/short programme)</td>
<td>Bath Aseptics Course Level I &amp; II / APDM</td>
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<td>Level 4 BTEC Professional Diploma in Aseptic Services</td>
<td>PG Cert/Dip/MSc PTQA</td>
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<td>University modules commissioned for healthcare - multidisciplinary</td>
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<td>Procurement 3 day course <a href="http://www.lpet.nhs.uk/ProfessionalDevelopment/LearningEventsandCourses/SpecialistPharmacyServicesLearningEvents.aspx">www.lpet.nhs.uk/ProfessionalDevelopment/LearningEventsandCourses/SpecialistPharmacyServicesLearningEvents.aspx</a></td>
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## Specialist

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<th>Pharmacy Technician Job Roles</th>
<th>Medicines information pharmacy technician</th>
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<td>Training Provision</td>
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<tr>
<td>Wales WCCPE</td>
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<td>Annual CPD Symposium</td>
<td>Leadership and Management of Pharmacy Practice course</td>
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<tr>
<td>North East Pharmacy Education and Training Office (based at Newcastle Upon Tyne Hospitals NHS Foundation Trust)</td>
<td><a href="mailto:pharmaic.educationtraining@nuth.nhs.uk">pharmaic.educationtraining@nuth.nhs.uk</a></td>
<td>Hospital Pharmacy Management Development Programme</td>
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NHS PEDC Pharmacy Technician & Support Staff Group
Pharmacy Technician Education & Training Signposting Document January 2013

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<tr>
<td>Other Providers</td>
<td>UKMI (AMITTS) <a href="http://www.ukmi.nhs.uk/activities/manpowerTraining/default.asp?pageRef=4">http://www.ukmi.nhs.uk/activities/manpowerTraining/default.asp?pageRef=4</a></td>
<td>CPPE learning programme <a href="http://www.cppe.ac.uk">www.cppe.ac.uk</a></td>
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<td>Chartered Institute of Purchasing and Supply (CIPS) Level 4 via CIPS approved centres</td>
<td>Chartered Institute of Purchasing and Supply (CIPS) Level 4 via CIPS approved centres</td>
<td>In house HR training/CPPE <a href="http://www.cppe.ac.uk">www.cppe.ac.uk</a></td>
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<td>NIHR GCP online <a href="http://www.crncc.nihr.ac.uk/training/courses/gcp/gcp_courses/gcp_online">http://www.crncc.nihr.ac.uk/training/courses/gcp/gcp_courses/gcp_online</a></td>
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<td>Clinical PG Diplomas to MSc local universities</td>
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<td>Pharmacy <a href="http://www.crncc.nihr.ac.uk/training/courses/gcp/GCP+Pharmacy+Resources">http://www.crncc.nihr.ac.uk/training/courses/gcp/GCP+Pharmacy+Resources</a></td>
<td>Pharmacy <a href="http://www.crncc.nihr.ac.uk/training/courses/gcp/GCP+Pharmacy+Resources">http://www.crncc.nihr.ac.uk/training/courses/gcp/GCP+Pharmacy+Resources</a></td>
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## Specialist – Education & Training

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<tr>
<td><strong>Training Provision</strong></td>
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<td><strong>Scotland</strong></td>
<td>NES Pharmacy direct learning events</td>
<td>NES Pharmacy direct learning events</td>
<td>NES Pharmacy direct learning events</td>
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<td><a href="http://www.nes.scot.nhs.uk/pharmacy">www.nes.scot.nhs.uk/pharmacy</a></td>
<td><a href="http://www.nes.scot.nhs.uk/pharmacy">www.nes.scot.nhs.uk/pharmacy</a></td>
<td><a href="http://www.nes.scot.nhs.uk/pharmacy">www.nes.scot.nhs.uk/pharmacy</a></td>
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<td><strong>South West Medicines Information &amp; Training</strong></td>
<td>City &amp; Guilds Training Assessment Quality Assurance (TAQA)</td>
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<td>City &amp; Guilds Training Assessment Quality Assurance (TAQA)</td>
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<td>Mentor Training Course (face to face)</td>
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<td><strong>Yorkshire &amp; Humber</strong></td>
<td>Mentoring training day &amp; workbook</td>
<td>AVA – local colleges</td>
<td>IQA – local colleges</td>
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<td>Coaching training day &amp; workbook</td>
<td>Training Assessment Quality Assurance (TAQA)</td>
<td>Training Assessment Quality Assurance (TAQA)</td>
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<td><a href="http://www.medslearning.leeds.ac.uk/pages/courses/courses_events_days.html">http://www.medslearning.leeds.ac.uk/pages/courses/courses_events_days.html</a></td>
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<td>Train the Trainer (non-credit/30 credits at Level 7 assessment)</td>
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<td>Practice Supervisor Fast Track Accreditation [<a href="http://www.ksspharmacy.nhs.uk/registered-staff/accreditations/practice-supervisor/practice-supervisor-fast-track/">www.ksspharmacy.nhs.uk/registered-staff/accreditations/practice-supervisor/practice-supervisor-fast-track/</a>]</td>
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<td>Educational Supervisors Accreditation [<a href="http://www.ksspharmacy.nhs.uk/registered-staff/accreditations/education-supervisor/">http://www.ksspharmacy.nhs.uk/registered-staff/accreditations/education-supervisor/</a>]</td>
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<td><strong>Northern Ireland</strong></td>
<td>Queens University PGCHET</td>
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NHS East of England (Norfolk, Suffolk & Cambridgeshire)

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| **London Pharmacy Education & Training (LPE&T)** | **Accreditation to Train & Support Staff in the Workplace (ASTSW)**  
[http://www.lpet.nhs.uk/ProfessionalDevelopment/LearningEventsandCourses/LPETAccreditedCourses/AccreditationtoSupportStaffintheWorkplaceASTSW.aspx](http://www.lpet.nhs.uk/ProfessionalDevelopment/LearningEventsandCourses/LPETAccreditedCourses/AccreditationtoSupportStaffintheWorkplaceASTSW.aspx) | **Assessor Training**  
[http://www.lpet.nhs.uk/PharmacyTechnicians/Assessors.aspx](http://www.lpet.nhs.uk/PharmacyTechnicians/Assessors.aspx) | **Award in Quality Assurance of Assessment Processes and Practice (IQA Training) 3 day course**  
[www.lpet.nhs.uk/PharmacyTechnicians/InternalQualityAssurersIQAs/InternalQualityAssurers2/LearningEvents.aspx](www.lpet.nhs.uk/PharmacyTechnicians/InternalQualityAssurersIQAs/InternalQualityAssurers2/LearningEvents.aspx) |
|                              | **New CPD Facilitators study day**  
[www.lpet.nhs.uk/ProfessionalDevelopment/CPDSupport/CPDFacilitators/NewCPDFacilitatorsTrainingCourses.aspx](www.lpet.nhs.uk/ProfessionalDevelopment/CPDSupport/CPDFacilitators/NewCPDFacilitatorsTrainingCourses.aspx) | **Assessing Competence in the Work Environment (Assessor Training) 3 day course**  
[www.lpet.nhs.uk/PharmacyTechnicians/Assessors/Assessors2/LearningEvents.aspx](www.lpet.nhs.uk/PharmacyTechnicians/Assessors/Assessors2/LearningEvents.aspx) | **Internal Quality Assurer (IQA) Standardisation meetings**  
[www.lpet.nhs.uk/PharmacyTechnicians/InternalQualityAssurersIQAs/InternalQualityAssurers2/LearningEvents.aspx](www.lpet.nhs.uk/PharmacyTechnicians/InternalQualityAssurersIQAs/InternalQualityAssurers2/LearningEvents.aspx) |
|                              | **CPD Facilitators Network events**  
[www.lpet.nhs.uk/ProfessionalDevelopment/LearningEventsandCourses/NetworkEvents/CPDFacilitatorsNetwork.aspx](www.lpet.nhs.uk/ProfessionalDevelopment/LearningEventsandCourses/NetworkEvents/CPDFacilitatorsNetwork.aspx) | **Developing Assessor Skills**  
[www.lpet.nhs.uk/PharmacyTechnicians/Assessors/Assessors2/LearningEvents.aspx](www.lpet.nhs.uk/PharmacyTechnicians/Assessors/Assessors2/LearningEvents.aspx) |                           |
|                              | **E&T Network events**  
[www.lpet.nhs.uk/ProfessionalDevelopment/LearningEventsandCourses/NetworkEvents/ETNetwork.aspx](www.lpet.nhs.uk/ProfessionalDevelopment/LearningEventsandCourses/NetworkEvents/ETNetwork.aspx) | **Assessment Update**  
[www.lpet.nhs.uk/PharmacyTechnicians/Assessors/Assessors2/LearningEvents.aspx](www.lpet.nhs.uk/PharmacyTechnicians/Assessors/Assessors2/LearningEvents.aspx) |                           |
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<td><strong>Introduction Education and Training course</strong></td>
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<td><strong>WCPPE Learning Programme <a href="http://www.wcppe.org.uk">www.wcppe.org.uk</a></strong></td>
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<tr>
<td><strong>North East Pharmacy Education and Training Office (based at Newcastle Upon Tyne Hospitals NHS Foundation Trust)</strong></td>
<td><strong>Hospital Pharmacy Management Development Programme</strong></td>
<td><strong>Level 3 Award in assessing competence in the work environment</strong></td>
<td><strong>Level 4 Award in the internal quality assurance of assessment processes and practice</strong></td>
</tr>
<tr>
<td><strong><a href="mailto:pharmacy.educationtraining@nuth.nhs.uk">pharmacy.educationtraining@nuth.nhs.uk</a></strong></td>
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**NHS ONLY**
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<td><strong>Other Providers</strong></td>
<td>Further Education Teaching certificates e.g. PCET, City &amp; Guilds / other - local colleges. PG Cert Ed to Masters - local colleges and Universities</td>
<td>City and Guilds Certificate in Assessment and Quality Assurance <a href="http://www.cityandguilds.com">www.cityandguilds.com</a></td>
<td>City &amp; Guilds NVQ L4</td>
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<td>CPPE learning programmes <a href="http://www.cppe.ac.uk">www.cppe.ac.uk</a></td>
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Acknowledgements

This document was developed based on, and inclusive of existing signposting work undertaken by:

Sally Hall, NHS Shetland (previously South West Medicines Information & Training)

Gill Risby, Yorkshire & Humber

Alison Pritchard, North West Workforce Development Team - NHS North West

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Tess Fenn  Guys Hospital (APTUK)
Cath Davies  Association of Pharmacy Technicians UK
Julie Jordan  NI Centre for Pharmacy Learning and Development, Queen’s University, Belfast
Liz Fidler  KSS Deanery

Please note: This is a live document and the information contained within it is current and accurate at the time of publication. The document will be reviewed and updated on an annual basis.